



RAL Inspection Services Coronavirus Update for Inspection Providers

RAL Inspection Services considers the health and safety of our service providers, occupants of the homes we inspect and our communities a top priority. As information about coronavirus (COVID-19) continues to develop, it is up to all of us to be fully informed and diligent in our efforts to minimize the spread of this disease and follow all Federal, State and local Directives.

If your state or local government officials have mandated that your business services are currently non-essential and/or restrictions in place do not allow for you to inspect, **DO NOT PERFORM INSPECTIONS ON BEHALF OF RAL** and contact our office immediately. If you have any questions about your ability to legally perform inspection at this time, contact the proper government agency for specific clarification. If a homeowner is not comfortable scheduling an inspection at this time, respect their decision and contact RAL immediately so we can inform our clients.

Until further notice, RAL has the following inspection requirements for our service partners:

- **Do not inspect and contact RAL immediately** if you are not feeling well, feel you may have been exposed to COVID-19, have experienced a fever or any other symptom related to COVID-19 within the past 14 days.
- Practice generally accepted safe social distancing at all times.
- Wear a face mask that properly covers your nose and mouth.
- Wash hands frequently with soap and water.
- Minimize the number of people attending the field inspection
- Incorporate sanitizing efforts during inspections. To the extent possible, wear gloves and safely clean touched inspected items like faucet handles, door knobs, appliance controls and hard surfaces.
- Keep informed and follow all additional protocols required by your State/local government and the Center for Disease Control (www.cdc.gov)

RAL wants you to remain responsible, respectful and above all safe in the performance of your daily work. Thank you in advance for your cooperation. Please contact RAL with any questions.

Thank you,

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