



## ReloOlogy Inspection Services and RAL Inspection Services Combine to Become the Industry's Leading Property Inspection Services Provider of Choice.

### ACQUISITION ANNOUNCEMENT

**DALLAS, TX, March 7, 2022:** ReloOlogy Inspection Management Services and RAL Inspection Services announced their agreement to combine resources into North America's premier real estate services and property inspection management company. Moving forward under the ReloOlogy brand and leadership, this move creates a strong foundation to drive growth, innovation, and generates increased value for clients.

Focusing on the needs of relocation, corporate and trust clients, this acquisition brings together over 45 years of experience in providing exceptional inspection management and property-related services. With ReloOlogy's mission, "to be the best run, most respected relocation support services company for the benefit of our customers," and RAL's mission, "to be North America's premier provider of professional inspection information based on integrity, knowledge and outstanding customer service," the blending of these two companies creates an inspection services provider the relocation, real estate and trust industries need and deserve. Customers will immediately recognize the many benefits of combining the two "best-of-the-best inspection service providers," into one company.

Mike Wagner, President & CEO of RAL Inspections stated, "This is a unique opportunity for two exceptional companies to come together with a focus on synergies, combined innovation and diversified service options. I am extremely proud that RAL will combine resources with a company that is a perfect fit to enhance our customer experience." Mike will continue to serve in the real estate profession and will play a vital part in the transition.

Josh Rihn, President & CEO of ReloOlogy stated, "ReloOlogy is focused on 3 key areas when it comes to property inspections: Accuracy, Timeliness, and Top-Rated Service. The blending of our employees, supplier networks, best practices, technology systems and cultures elevates our focus areas and provides significant advantages for our customers."

This transaction will be finalized in early March of 2023. On behalf of ReloOlogy and RAL Inspection Services, we thank you for your continued support and we look forward to exceeding your expectations while continuing to earn your inspection business.



Josh Rihn  
**ReloOlogy Inspections, President & CEO**  
[www.reloology.com](http://www.reloology.com)



Mike Wagner  
**RAL Inspections, President & CEO**  
[www.ralis.com](http://www.ralis.com)





**ReloOlogy Inspection Management Services and RAL Inspection Services are combining resources to best support all of our Customers with highly accurate and timely property inspection services. Please review the notes below and let us know if you have questions by contacting [eric.neeld@reloology.com](mailto:eric.neeld@reloology.com) and/or [josh.rihn@reloology.com](mailto:josh.rihn@reloology.com). We are excited to support your team and be your inspection provider of choice!**

Immediate changes are highlighted in red for your convenience.

#### **WHAT IS HAPPENING AND WHEN?**

ReloOlogy and RAL Inspections are becoming one company under the ReloOlogy name. The knowledgeable staff, the technology, the inspector network, and the inspection reporting from RAL Inspections is becoming a part of ReloOlogy's DNA. You should expect to receive the same, if not better, level of service you have grown accustomed to receiving from RAL. ReloOlogy and RAL cultures align very well which will ensure continuity of top notch / award winning service. Even though the RAL Inspections logo will be changing, you can count on all of us at ReloOlogy to support your property inspection needs. The official (effective) date of this change is Friday, March, 10, 2023.

#### **WILL MY DAY TO DAY RAL INSPECTIONS EMPLOYEES/CONTACTS CHANGE?**

There will be very little initial impact. Most of the RAL Inspections team is joining the ReloOlogy team on March 10, 2023. Your team will receive the added benefit of additional support and leadership from the ReloOlogy team. As a new and improved ReloOlogy family, we will work very hard to ensure your experience is actually improved.

#### **WILL MY INSPECTION REPORTS CHANGE?**

Short answer: no. If you are currently receiving ReloOlogy inspection reports, you will continue to receive reports in the ReloOlogy format. If you are currently receiving RAL Inspection reports, you will continue to receive these in RAL format. You will see a logo and a name change on reports after March 10, 2023.

#### **I HAVE CLIENTS WITH A CUSTOMIZED SCOPE OF WORK OR SPECIFIC CRITERIA REQUIRED IN THE PROPERTY INSPECTION REPORTING. WILL THIS CHANGE?**

ReloOlogy has captured all customer and client specific needs regarding their inspection services and reports. Also, the RAL Inspection Services employees which are currently serving you and reviewing your reports are joining the ReloOlogy team and bringing their expertise and knowledge with them! We have you covered.

#### **IF A RADON WARRANTY SERVICE ORDER WAS PLACED IN THE PAST OR A PEST INSPECTION ORDER WITH A GUARANTEE (FROM RAL INSPECTIONS) WAS ORDERED AND REPORTS/DOCUMENTATION WAS PROVIDED, WILL RELOOLOGY CONTINUE TO SERVICE AND HONOR THESE?**

Absolutely! ReloOlogy is honoring all active radon warranty service orders and pest guarantees, regardless if it was placed under the RAL Inspection name. Effective March 10, these warranties and guarantees will have the ReloOlogy logo and the ReloOlogy company name updated in the reports, but will have the same terms, conditions and claim process as everyone is accustomed to.





## WILL I NEED TO ORDER INSPECTIONS IN A DIFFERENT WAY OR SEND INSPECTION ORDERS TO A DIFFERENT EMAIL ADDRESS?

There are multiple options for you to place your property inspection orders:

- Email your inspection need with the property information to: [orders@reloology.com](mailto:orders@reloology.com)
- Order your inspection needs directly on our website: [www.reloology.com](http://www.reloology.com)
- Request access to order directly on our operating platforms by emailing [edgar.colon@reloology.com](mailto:edgar.colon@reloology.com).

If your current process is to order your inspection needs by emailing [ralorder@ralis.com](mailto:ralorder@ralis.com), we will capture and process this order. This email address will remain active; however, we recommend updating your records to reflect the [orders@reloology.com](mailto:orders@reloology.com) email address going forward.

## WHAT INFORMATION NEEDS TO BE UPDATED IMMEDIATELY DUE TO THIS CHANGE?

- Effective March 10, 2023, all invoices from this date and going forward, will have the ReloOlogy remittance address and payment details on the invoice. For any invoices submitted prior to March 10, 2023, these should be paid to RAL Inspection Services as noted on the invoice.
- If your internal systems/operating platform has RAL Inspection Services listed as an active property inspection supplier, we recommend switching RAL Inspection Services to an inactive supplier. ReloOlogy will be processing all RAL Inspection service orders effective March 10, 2023.

**You can count on ReloOlogy Inspection Management Services (and the RAL Inspection Services team!) to continue to provide you with accurate, high quality and timely property inspection services. This transition provides you with additional team support, an increased network of qualified inspectors, additional experienced quality review specialists and more. We look forward to serving your inspection needs for many years to come!**

*Note: Additional documentation to include ReloOlogy's W9, certificate of insurance, banking/payment details and Company profile information will be sent via email by March 10, 2023 to all RAL Inspections primary contacts. Feel free to reach out to us for additional questions and information!*



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Josh Rihn, President  
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Ph. 903-932-1283

To place an inspection order:  
[orders@reloology.com](mailto:orders@reloology.com)

Website:  
[www.reloology.com](http://www.reloology.com)





**Company Name:**

ReloOlogy Inspection Management Services, LLC

**Services Provided:**

Property Inspections, Winterization Services, Radon Test and Warranties

**Company Address:**

501 Cambria Ave.  
Bensalem  
PA 19020

**Billing/Payment Remittance Address:**

P.O. Box 793903, Dallas TX 75379-3903

**Contact Information:**

- Operations: Eric Neeld, VP of Operations / [eric.neeld@reloology.com](mailto:eric.neeld@reloology.com) / 215-478-6813
- Finance: Martin Calugay, Finance Specialist / [martin.calugay@reloology.com](mailto:martin.calugay@reloology.com) / 469-791-0495
- Administration: Josh Rihn, President / [josh.rihn@reloology.com](mailto:josh.rihn@reloology.com) / 469-791-0491

**Tax ID:** 46-1084635

**For payments made by mail (via check):**

ReloOlogy Inspection Mgmt. Services  
P. O. Box 793903  
Dallas, TX 75379-3903

**For payments made by wire transfer:**

ReloOlogy Inspection Mgmt. Services  
Chase Bank  
15114 Preston Rd.  
Dallas, TX 75248 USA  
(972) 980-2841 (Chase Bank phone number)

- Account Number: 128920660
- Routing Number (or ABA): 111000614
- SWIFT CODE: CHASUS33 (for international wire transfers)

**Account Management Contact (Issue Resolution):**

Eric Neeld p: 215-385-4551, 215-478-6813 email: [eric.neeld@reloology.com](mailto:eric.neeld@reloology.com)

**To place an inspection order, email order to:** [orders@reloology.com](mailto:orders@reloology.com)